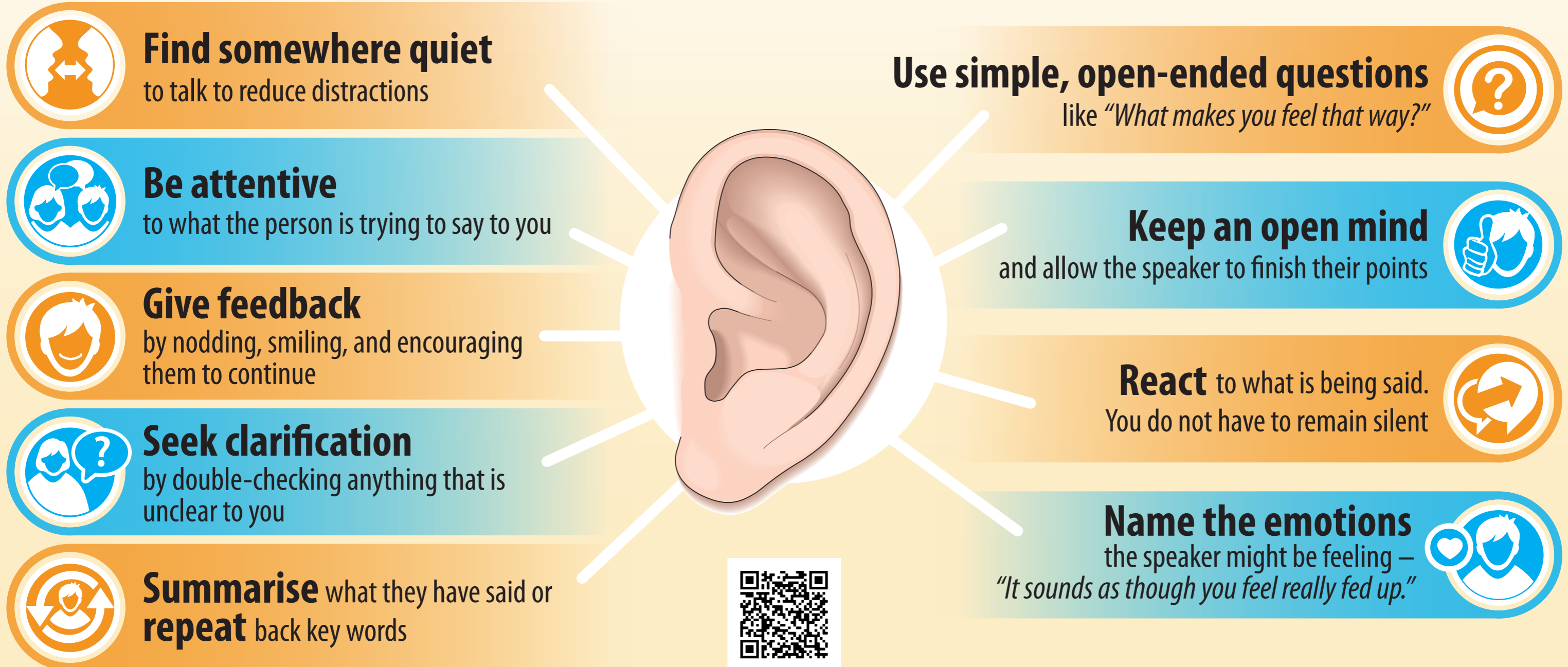


# Active listening...

... is a communication technique which involves listening carefully while someone else speaks, and acknowledging what the speaker has said without judgement.



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